



End of Life Bulletin Onyx One™

EOL000008

Markforged announces the end-of-sale and end-of-life dates for the Onyx One™ 3D Printer. The last day to order the affected product(s) is **November 15, 2023 or while supplies last**. The last day to renew or add to an existing success plan or subscription is **December 31, 2027**. Customers with active service contracts and subscriptions (as applicable) will continue to receive support from Markforged Technical Services as shown in Table 1 of this end of life bulletin. Table 1 describes the end of life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts and subscriptions (as applicable), support will be available under the terms and conditions of the partner's service contract and subscription.

End of Life Milestones

Table 1. End of life milestones and dates for the Markforged OnyxOne™

Milestone	Definition	Date
End of Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	July 1, 2023
End of Sale Date	The last date to order the product. The product is no longer for sale after this date.	November 15, 2023 or while supplies last
End of Ship Date	The last possible ship date that can be requested of Markforged. Actual ship date is dependent on lead time.	February 28, 2024

End of Change/Renewal Date : Subscription	The last date to renew or add to an existing Subscription as long as the contract date does not exceed LDOS.	December 31, 2027
Last Date of Support : Subscription	The last date to receive applicable service and support for the product as entitled by active support contracts/subscriptions (as applicable) or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	December 31, 2028

*Start date must be on or before the End-of-Sale Date, and on or before the End of Change/Renewal Date for changes and renewals.

**The projected term end date for new or changing plans must be on or before the Last Date of Support.

Product Part Numbers

Table 2. Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description
Onyx One™ F-PR-4011	Onyx One (Gen 2) 3D Printer w/Materials
Onyx One™ 21443	Onyx One (Gen 2) 3D Printer